

HUBUNGAN PENERAPAN KOMUNIKASI *SITUATION, BACKGROUND, ASSESSMENT, RECOMMENDATION* (SBAR) SAAT HANDOVER DENGAN KEPUASAN KERJA PERAWAT DI RUANG RAWAT INAP RSUD CIAMIS TAHUN 2023

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Intisari

Penerapan komunikasi SBAR merupakan salah satu upaya dalam meningkatkan keamanan pasien di Rumah sakit. Keamanan pelayanan di Rumah Sakit salah satunya peningkatan komunikasi efektif antar perawat, sehingga tidak terjadi kesalahan informasi saat handover dan menjamin keselamatan pasien. Selain itu, cara lain untuk memenuhi kualitas kepawatan yaitu perawat membutuhkan kepuasan kerja agar ada rasa senang dalam diri perawat dalam melaksanakan asuhan keperawatan. Tujuan dari penelitian ini yaitu untuk mengetahui hubungan penerapan komunikasi SBAR saat *handover* dengan kepuasan kerja perawat di Ruang Rawat Inap RSUD Ciamis Tahun 2023. Metode penelitian yang digunakan yaitu analitik kuantitatif dengan pendekatan *cross sectional*. Sampel sebanyak 66 dengan teknik sampel *proporsional random sampling*. Hasil penelitian menunjukkan penerapan komunikasi SBAR saat handover sebagian besar perawat efektif dalam menerapkan komunikasi SBAR saat handover sebanyak 45 orang (68,2%), kepuasan kerja perawat sebagian besar perawat merasa puas yaitu sebanyak 41 orang (62,1%), dan terdapat hubungan yang signifikan antara penerapan komunikasi SBAR saat handover dengan kepuasan kerja perawat karena nilai $\alpha > p$ value ($0,05 > 0,000$), yaitu semakin baik efektif penerapan komunikasi SBAR saat handover maka semakin puas perawat dalam bekerja dan sebaliknya semakin kurang efektif penerapan komunikasi SBAR saat handover maka semakin tidak puas perawat dalam bekerja. Hubungan ini ditunjukkan dengan nilai korelasi sebesar 0.741 yang termasuk kedalam kategori kuat (0,60-0,80). Kesimpulan penelitian ini adalah ada hubungan antara penerapan komunikasi SBAR saat handover dengan kepuasan kerja perawat. Saran diharapkan semua perawat menerapkan komunikasi SBAR saat handover secara lengkap dan jelas dengan mengikuti standar operasional prosedur yang ada.

Kata Kunci : Penerapan komunikasi SBAR, kepuasan kerja, perawat

Kepustakaan : 40 Referensi (2016-2022)

**THE RELATIONSHIP BETWEEN THE APPLICATION OF SITUATION,
BACKGROUND, ASSESSMENT, RECOMMENDATION (SBAR)
COMMUNICATION DURING HANDOVER WITH THE JOB SATISFACTION OF NURSES
IN THE INPATIENT ROOM OF CIAMIS HOSPITAL IN 2023**

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Abstract

The application of SBAR communication is an effort to improve patient safety in hospitals. Service security at the hospital is one of the ways to increase effective communication between nurses, so there is no misinformation during handovers and ensure patient safety. In addition, another way to meet the quality of nursing is that nurses need job satisfaction so that there is a feeling of joy in nurses in carrying out nursing care. The purpose of this study was to determine the relationship between the application of SBAR communication during handovers and the job satisfaction of nurses in the Inpatient Room of Ciamis Hospital in 2023. The research method used was quantitative analysis with a cross sectional approach. A sample of 66 with a proportional random sampling technique. The results showed that the application of SBAR communication during handovers was that most nurses were effective in implementing SBAR communication during handovers as many as 45 people (68.2%), nurse job satisfaction, most nurses were satisfied, as many as 41 people (62.1%), and there was a relationship which is significant between the application of SBAR communication during handovers and nurse job satisfaction because the value $\alpha > p$ value ($0.05 > 0.000$), i.e. the better the effective application of SBAR communication during handovers, the more satisfied the nurses are at work and conversely the less effective the application of SBAR communication during handover, the more dissatisfied the nurse is at work. This relationship is indicated by a correlation value of 0.741 which is included in the strong category (0.60-0.80). The conclusion of this study is that there is a relationship between the application of SBAR communication during handovers and nurse job satisfaction. Suggestions are that all nurses apply SBAR communication during handovers in a complete and clear manner by following existing standard operating procedures

Keywords : Application of SBAR communication, job satisfaction, nurses

Literature : 40 References (2016-2022)